



QUALITY POLICY

The Board of Directors of **MALECO S.r.l.**:

- Uses the **Quality Management System** and continuously improves its effectiveness following the **ISO 9001:2015** regulations
- The Quality Policy is constantly communicated to the company personnel and illustrated to the Interested Parties deemed relevant for the Quality Management System
- Has established the Company objectives compatible with the background in which **MALECO S.r.l.** operates and with the defined business strategies (which have as their ultimate objective the customer satisfaction), reviewed annually
- Highlights the importance of always pursuing the full satisfaction of the Customers and the conformity of the services provided to the contractual provisions (Customer requirements) and the mandatory rules
- Uses the organizational levers for the purpose of continuous improvement

The planning of the Quality Management System was carried out by the Board of Directors of **MALECO S.r.l.** with the collaboration of the Quality Management Responsible through a process called Risk Assessment.

According to **ISO 9001:2015** the correct application of the Quality Management System allows the Board of Directors to monitor the essential factors in the life of **MALECO S.r.l.**, such as:

- Level of Customer satisfaction
- Requirements and expectations of the other parties involved in the business activity
- Opportunity for continuous improvement
- Necessary resources for continuous improvement
- Contribution given by suppliers and by other partners of **MALECO S.r.l.**

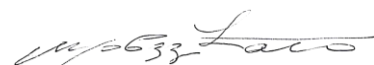
QUALITY OBJECTIVES

The Board of Directors of **MALECO S.r.l.** assumes the responsibility for:

- Ensuring the congruence between the quality objectives and every business strategy
- Make the necessary resources available to achieve the Quality objectives
- Demonstrate commitment to the implementation of the Quality Management System
- Drive the whole organization towards continuous improvement
- Divulge and make understand the objectives of the Quality to all the staff

During the annual re-examination of the Quality Management System the Board of Directors assumes the responsibility for verify the adequacy of the Quality Policy and its objectives, identifying also the methods and the actions for their achievement.

Corbetta – Italy, 19/03/2019



Chairman of Maleco S.r.l.

